

In reply please quote:

Dr Claire Jones  
Director, Mental Health, South West Sydney Local Health District  
Liverpool Mental Health Centre, Liverpool Hospital  
Liverpool BC 1871

**Attention: Dr Claire Jones**

By email: [Barry.Kinnaird@health.nsw.gov.au](mailto:Barry.Kinnaird@health.nsw.gov.au)

Dear Dr Jones

**RE: Bendelta Project – Proposal for Culture Audit and Development  
(‘Proposal’)**

We refer to your email of 20 June 2018 in which you attach the Proposal in respect to Macarthur Community Mental Health as prepared by Bendelta. We have distributed the Proposal to members seeking their feedback and now ask that you provide further information in respect to the following issues and question raised:

- 1) We note the in your email that the commencement date for the Proposal is or was being negotiated with Bendelta. Please advise as to when the Proposal is expected to commence.
- 2) Please clarify whether the Proposal is in respect to the inpatient unit or the community health teams.
- 3) We note the Proposal refers to three teams, however we are only aware of the child and adolescent team and the adult team. Please clarify what is the third team referred to in the Proposal.
- 4) Please advise in detail what are the circumstances that have given rise to the Proposal, i.e. what has led to the Proposal and why is the audit necessary?

We note on page 3 of the Proposal reference is made to “a number of formal and informal reviews into a situation that is seen as the trigger for the culture concern”. Please advise what this trigger is and what reviews are being referred to.

- 5) Please explain why the Proposal is future focused only and how the decision came about that past complaints/concerns should not be investigated.

- 6) We note in the consultation phase Bendelta proposes to consult one on one with key stakeholders and hold focus groups with staff. Please provide further details as to who the key stakeholders are and the details of the focus groups.

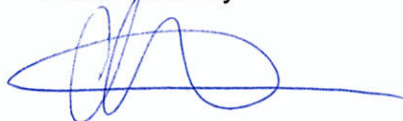
We understand Bendelta anticipates that five focus groups will be scheduled however it is imperative that at least one community psychiatry registrar and one or more community staff specialist psychiatrists are involved in the focus groups, along with staff from Tahmoor community mental health. Accordingly, please provide further details of how the focus groups will be scheduled to ensure that these members are able to participate.

- 7) Please confirm whether this Proposal will investigate and consult with all staff including operational management.

Please direct any questions and/ or correspondence to Ms Catherine Ryan who can be contacted via telephone on 9212 6900 or by email at [catheriner@asmof.org.au](mailto:catheriner@asmof.org.au).

We look forward to your response.

Yours sincerely



for

**Dr Tom Karplus**  
Secretary  
ASMOF NSW

Date: 10 July 2018