

In reply please quote:

Ms Wendy Hughes
Acting Chief Financial Officer and Deputy Secretary
Financial Services and Asset Management
NSW Ministry of Health
Locked Mail Bag 961
North Sydney NSW 2059

Dear Ms Hughes,

Patient Billing and Revenue Collection

ASMOF acknowledges receipt of the response by John Roach to our earlier letter.

ASMOF remains concerned with several aspects of the administration of PBRC, particularly as it is perceived that there are risks to Senior Medical Practitioners who are unable through the design of the PBRC system to adequately and reliably supervise the staff members who administer and generate the accounts.

This risk is heightened when a Senior Medical Practitioner is involved with multiple busy clinics as it is impractical to request the relevant Administrative Staff to show what they have billed to the SMP in a timely and efficient manner. The Senior Medical Practitioner in the case of error or overbilling is then held responsible, notwithstanding their inability, caused by the design of the PBRC to properly supervise the billings generated on their behalf.

To assist develop a common understanding and refine the process, ASMOF requests that you or you nominee meet with ASMOF President Dr Tony Sara and State Councillors Dr Roger Trail and Prof James Colebatch and an ASMOF Industrial Representative at a mutually convenient date.

Please contact Senior Industrial Advisor Bob Morgan to arrange mutually convenient dates for this consultation to occur.

Yours faithfully,



Dr Tom Karptus
Secretary

17th April 2018